

Great Stories

At some point throughout the year, we ask that you submit *at least one* “Great Story” that is 1-2 paragraphs in length. This is a story of impact. It is an opportunity to share some of the amazing things that happen throughout the year in an anecdotal way.

IDEAS FOR GREAT STORIES

Impact Snapshots: Tell a *quick* story describing where you serve, a concrete issue encountered, what you/and others did to address it, and how things improved for your organization/beneficiaries.

- At [Program Name] in [Locale], I became aware that [issue]. Along with [Other Folks Involved], I [Action Step/Service Activity]. As a result [Impact]. *Feel free to be creative with form.*

Story Topic Ideas: Health and wellness, environmental stewardship, engaging community volunteers, how has service affected your next life steps, how did different groups come together to address a community issue, how does your site fill a particular need, describe a memorable day in service....

Helpful hints: In addition to speaking from the heart...

- Keep things **brief**. Try to stay within **300 words** if possible. Shorter allows us to share your voice.
- When possible, quantify things. **How many people were involved? How much did things change?**

Great Story Example: Claudia Gomez Postigo

At Care Partners in Hillsboro, Oregon, I became aware that our Latino patients and families were encountering language and literacy barriers when taking their medications. Along with one of our nurses, we created a color-coded system of labels, partnered with a couple families (Latinos and non-Latinos), and introduced these labels into their home.

The results were spectacular. All feedback was positive, and we came to the conclusion that the problem was much bigger than the language and literacy barriers of our Latino patients. Regardless of ethnicity, educational background, or level of literacy, our families are juggling many medications every day, and establishing a system to organize the most important ones or the ones that are easiest to confuse helped them incredibly. At this time, Care Partners is in the process of mass printing these labels and will soon start working on a system to start introducing these labels onto our patient's prescription bottles.

To Submit a Great Story:

1. Log in to OnCorps.
2. Along the top, you'll find “Reporting.” Hover over it, then hover over “Submit Reports” and select “Great Stories.”
3. Title what you want and enter the date—the **reporting period doesn't matter**—you can choose Q1, and share that great story!

